

## When Disaster Strikes, Stapleton Insurance Group Springs Into Action

—June 7, 2010

Sylvania, Ohio – When disaster strikes an insurance policy is a promise to be there when you suffer a claim and at Stapleton Insurance Group we take that responsibility very seriously. On the morning of June 6th, Northwest Ohio and Southeastern Michigan found out just what that means. With 7 dead and several millions of dollars in storm damage sustained, Stapleton sprung into action. “By 7:30 AM we started getting reports that showed that this was no average storm” said Grayce Scardina, CIC Vice President of Personal Insurance. “Early news reports indicated that over 200 homes were either damaged or destroyed. Knowing the struggles that these families were going through we immediately established a “Storm Response Team” to coordinate assistance to our clients in need. By 9:00 AM we had our phone lines open and we were in contact with the carriers to get their ‘CAT’ Teams in place and ready to respond. Some of our clients lost a couple of shingles while others lost their entire home. Either way – we wanted to be there to support them through this crisis.”



Asked to comment, Stan Multhauf, CPCU, CIC, Chief Executive Officer, stated “I am very proud of the efforts that our team took on Sunday morning to make sure that our clients needs were being addressed. In times of crisis we need to take action and our team exemplified our commitment to our clients.”